

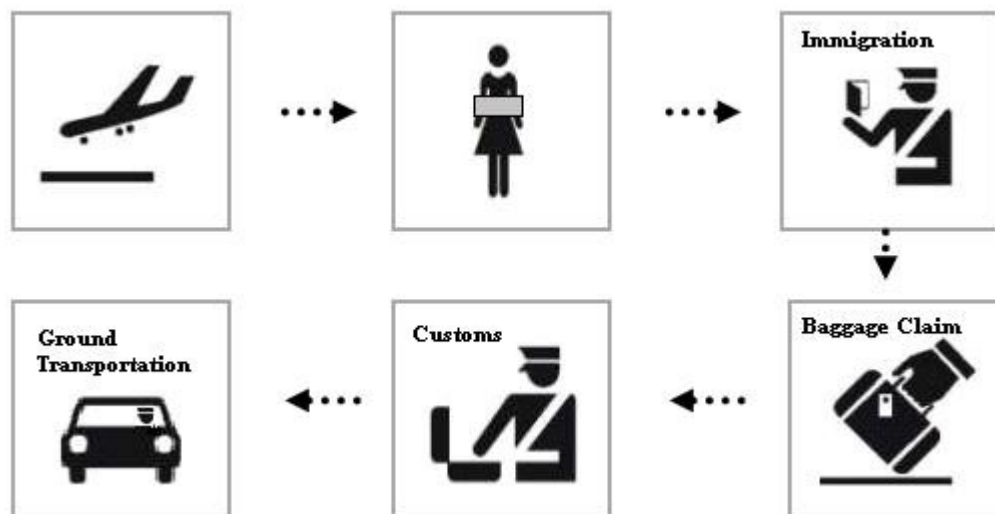
CHINA FAST TRACK™

SURABAYA JUANDA INTERNATIONAL AIRPORT USER GUIDE

China Fast Track™ allows you and your accompanying guests to enjoy superior VIP service for check-in, immigration, and security check at Surabaya Juanda International Airport.

Arrival

- As you disembark, you will be greeted by a VIP service ambassador bearing a placard with your name.
- You will receive dedicated staff guidance through VIP fast track channels.
- VIP service ambassador will assist with baggage claim.
- The service ambassador will guide you to your ground transportation/limousine.



Departure

- Take ground transportation to the terminal. We will contact your driver and ask the driver to see you off at the closest entrance to the assigned check-in counter on the departure level.
- VIP service ambassador will greet you at the **curbside** of departure level and assist you with check-in.
- You will receive dedicated staff guidance through VIP fast track immigration and customs channels.

- VIP service ambassador will guide you to the VIP lounge for you to relax in before your flight.
- When it is time for boarding, VIP service ambassador will guide you to the boarding gate.

